

*Chapter***2*****Getting Started*****2.1 Introduction**

This chapter describes procedures to start using HwangDBS-E'Invest. The topics discussed are:

- Signing on to HwangDBS-E'Invest.
- Viewing User Information
- Changing Login Password
- Change Trading Password
- Signing off from HwangDBS-E'Invest.

2.2 Signing On

The Sign On process connects HwangDBS-E'Invest application to the server. You have to sign on to the server to gain access to online stock prices, online indices values, send orders, check order status, send messages and other options.

To Sign on to HwangDBS-E'Invest.

Step	Action
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1. Start Internet browser, enter HwangDBS-E'Invest URL (www.einvest.com.my). The following sign on screen will be displayed on the left side bar.

Screen 2.1

2. Type your user Id and password.

Ω The login password is NOT case sensitive.

3. Click LOGIN button. HwangDBS-E'Invest connects to the server. An error message will be displayed if the sign on attempt fails. If successful, stocks listing will be displayed. Now, you are all set to start using HwangDBS-E'Invest.

Ω Your user profile will be disabled after three unsuccessful login attempts. If you face this problem, please contact us at **1-800-88-5288 (within Malaysia) / 604-263 0050 (overseas)** from Monday to Friday (except public holidays), 8.30am to 6.00pm or email us at **eservices@hdb.com.my**.

A pop-up window will display your last login time after you have logged in. You are allowed to log in only once with your user Id and password from your PC. You are not allowed to log in to another PC if you have currently logged in to one PC. This is an added security feature.

2.3 View User Information

You can view your information online using HwangDBS-E'Invest system. The procedure is as follows.

Step	Action
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1. Select *User Info* from the User Serv option. The following screen appears.

User Information	
User ID	ABC1234
User Type	Client
CDS No.	070154901
Trading Remisier	18321
Personal Details	
Name	Christopher Ang Bong Chiang
New IC No.	701215-07-5103
Old IC No.	A1811253
Contact Details	
E-Mail Address	abc@yahoo.com
Address 1	23 Jalan Saroja
Address 2	Taman Bungo
City	Teluk Bahang
Postcode	50130
State	Pulau Pinang
Country	Malaysia
Telephone No. 1	04-67865211
Telephone No. 2	04-26422013
Mobile Phone	012-4701285

Screen 2.2

2. You registered information with us will be displayed. Please contact us if any of the information is not correct.

2.4 Changing Login Password

You will be assigned a user Id and password to sign on to HwangDBS-E'Invest for the first time. After signing on, you are required to change the password for security reasons.

You can also change your login password whenever required. The procedure is as follows.

Step	Action
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1. Select *Chg Login Pwd* of User Serv option. The following screen appears.



The screenshot shows a web form for changing a login password. The form includes the following elements:

- User ID:** A text field containing the value "USER01".
- Old Password:** An empty text input field.
- New Password:** An empty text input field.
- Confirm Password:** An empty text input field.
- Buttons:** Two buttons labeled "Submit" and "Reset" are positioned at the bottom of the form.

Screen 2.3

3. Type the existing and the new passwords in the boxes provided.
4. Type the new password again to confirm it.
5. Click SUBMIT button to change the password. A confirmation message will be displayed.
6. After changing your password, sign off from HwangDBS-E'Invest and sign on again with your new password.
7. For confidentiality and security reasons, your password will expire every 90 days (where applicable). You are advised to change your password regularly.

2.5 Changing Trading Password

You will be assigned a trading password to perform trading and send message.

You are advised to change your trading password whenever required. The procedure is as follows.

Step	Action
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1. Select *Chg Trading Pwd* of User Serv option. The following screen appears.



The screenshot shows a web form for changing a trading password. The 'User ID' field is pre-filled with 'USER01'. There are three input fields for 'Old Trading Password', 'New Trading Password', and 'Confirm Trading Password'. At the bottom of the form are two buttons: 'Submit' and 'Reset'.

Screen 2.3

2. Type the existing and the new passwords in the boxes provided.
3. Type the new password again to confirm it.
4. Click SUBMIT button to change the password. A confirmation message will be displayed.

2.6 Signing off

2.6.1 To Sign off from HwangDBS-E'Invest:

You are required to sign off from the server after using the system:

- Click on *LOGOUT* button from main menu option.

2.6.2 To Quit HwangDBS-E'Invest:

Step	Action
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1. Click LOGOUT button.

You will notice that the homepage is displayed. If you do not click on the LOGOUT button before quitting, you may not be able to log in again until after a certain period of time.

Some browsers may have a "Reset Previous Session" option and you may click on it to log in again. But if this option does not appear, please contact us at **1-800-88-5288 (within Malaysia) / 604-263 0050 (overseas)** from Monday to Friday (except public holidays), 8.30am to 6.00pm or email us at **eservices@hdb.com.my**.
